

CUSTOMER RETURNS FORM

Order # _____

Customer Name / Address: Tel:.....	Order Information: Order Number:..... TRI UK Account Number:..... (Found on TRI UK Invoice)
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Online Returns Only

If you are certain you would like to return an item and providing there is no damage and the item is unused, please complete this form and return it with the items and all packaging. We also recommend to use a recorded delivery to ensure the parcel gets back to us safely. All Postal charges are at the cost of the customer. If the item is being returned for an exchange, please include with the form a contact telephone number as we will need to contact you to request card details for a payment of £4.99 to post the exchange to you or alternatively we can send you a PayPal invoice by request of email (mailorder@triuk.com). If a refund is required please allow up to 14 working days of TRI UK receiving the return for the refund to be processed. We will transfer the money using the same method originally used by you to pay for your purchase (i.e. Credit card / PayPal / Gift Voucher).

When returning an item for an exchange or refund we do not reimburse the return postage charge.

TRI UK: 01935 414142 / mailorder@triuk.com

RETURNS FORM:

Please fill in this form if you would like to return any item(s)

Please note: Refunds are automatically credited back to the original payment method

Item Description	Quantity returned	Return Code	Comments

Return codes: 1 = Exchange required (please provide size required), 2 = Product not required, 3 = Item is faulty, 4 = Product was not ordered, 5 = Hire Return

TRI UK Customer Returns
UNIT B
Brook Park East
Shirebrook
NG20 8RY

Order Number: _____

Return Address: _____

**Postage
Required**